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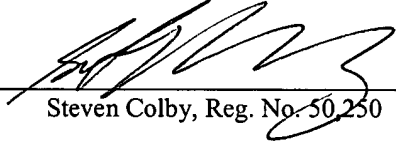
APPLICANT : Gerald Peters et al.
SERIAL NO.: 09/553,877
CONF. NO.: 6196
FILING DATE: April 20, 2000
TITLE: Integrated System for the Administration of an Insurance Company
EXAMINER: Carolyn M. Bleck
ART UNIT NO.: 3626
ATTY DKT NO.: PA2439US



CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to Commissioner for Patents, Washington, D.C. 20231 on the date printed below:

Date: April 7, 2003


Steven Colby, Reg. No. 50,250

COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

AMENDMENT A

Sir:

In response to the Office Action mailed November 6, 2002 please amend the
above-identified application as follows and consider the following remarks:

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APR 17 2003
GROUP 3600

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02 FC:1202 162.00 OP
03 FC:1201 420.00 OP